

Please ask for: Mrs. J. Hunt

Extension No: 4623

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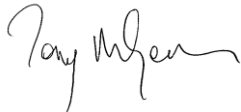
28 October, 2019

Dear Councillor,

**WELLBEING SCRUTINY COMMITTEE
4:00 PM., TUESDAY 5 NOVEMBER, 2019
ESPERANCE ROOM, CIVIC CENTRE, CANNOCK**

You are invited to attend this meeting for consideration of the matters itemised in the following Agenda.

Yours sincerely,



**T. McGovern,
Managing Director**

To: Councillors:

Freeman, Miss. M.A. (Chairman)
Jones, Mrs. V. (Vice-Chairman)

| | |
|-----------------------|---------------------|
| Buttery, M.S. | Newbury, J.A.A. |
| Cartwright, Mrs. S.M. | Smith, C.D. |
| Crabtree, S.K. | Stretton, Mrs. P.Z. |
| Davis, Mrs. M.A. | Sutton, Mrs. H.M. |
| Dunnett, Ms. A.J. | Todd, Mrs. D.M. |
| Layton, Mrs. A. | |

Independent Co-optee:

- Jackie Owen, Healthwatch Staffordshire

Staffordshire County Council Appointee for the purposes of the Committee's Statutory Functions under the Health and Social Care Act 2001:

- County Councillor P.M. Hewitt

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AGENDA

PART 1

1. Apologies

2. Declarations of Interests of Members in Contracts and Other Matters and Restriction on Voting by Members

(i) To declare any personal, pecuniary or disclosable pecuniary interests in accordance with the Code of Conduct and any possible contraventions under Section 106 of the Local Government Finance Act 1992.

(ii) To receive any Party Whip declarations.

4. Minutes

To approve the Minutes of the meeting held on 2 July, 2019 (enclosed).

5. Notes

To receive the Notes of the meeting of the Wellbeing Scrutiny Committee Working Group held on 9 September, 2019 (enclosed).

6. Update – Healthwatch Staffordshire

To receive an update on the current work undertaken by Healthwatch Staffordshire.

7. Inspiring Healthy Lifestyles

To receive a presentation from Inspiring Healthy Lifestyles on the work undertaken in the community particularly in relation to GP referrals.

8. Update – Disabled Facilities Grants

To receive an update from the Chairman in respect of the Task and Finish Group held on 29 October, 2019 which considered the Policy on Disabled Facilities Grants.

9. Update – Staffordshire County Council’s Healthy Staffordshire Select Committee

To receive an update from the Chairman on the recent meeting(s) of the Staffordshire County Council’s Healthy Staffordshire Select Committee.

10. Quarter 2 2019/20 Improving Community Wellbeing (Health, Culture and Sport) Priority Delivery Plan Update

To receive the latest performance Information (Item 10.1 – 10.4).

CANNOCK CHASE COUNCIL
MINUTES OF THE MEETING OF THE
WELLBEING SCRUTINY COMMITTEE
TUESDAY 2 JULY, 2019 AT 4.30 P.M.
IN THE CIVIC CENTRE, BEECROFT ROAD, CANNOCK

PART 1

PRESENT: Councillors:

Freeman, Miss. M.A.(Chairman)

| | |
|-----------------------|---------------------|
| Cartwright, Mrs. S.M. | Smith, C.D. |
| Crabtree, S.K. | Thompson, Mrs. S.L. |
| Layton, Mrs. A. | Todd, Mrs. D.M. |
| Newbury, J.A.A. | |

Independent Co-optee: Jackie Owen, Healthwatch
Staffordshire County Council Appointee: County Councillor P.M. Hewitt

1. Apologies

Apologies for absence were received from Mrs. V. Jones (Vice-Chairman), Mrs. M.A. Davis, Ms. A.J. Dunnett M.S. Buttery and Mrs. P.Z. Stretton (due to a prior civic engagement at East Staffs Council).

2. Declarations of Interests of Members in Contracts and Other Matters and Restrictions on Voting by Members and Party Whip Declarations

No declarations of interests in additions to those already confirmed by Members in the Register of Members Interests were made.

3. Minutes

A Member referred to Item 27. Paragraph 4 and thanked Officers for circulating the LGA 'Health in All Policies' document to Members of the Committee.

RESOLVED:

That the Minutes of the meeting held on 4 March, 2019 be approved as a correct record.

4. Update – Healthwatch Staffordshire

Members welcomed Jackie Owen to the meeting who gave an update on the activities of Healthwatch.

It was reported that the Healthwatch Annual General Meeting would be taking

place at Stafford Rugby Union Football Club on Tuesday 9 July, 2019 at 1.30 p.m.

Unregulated Day Care Services

It was reported that a review was undertaken of unregulated day care services provided to people with learning difficulties. Healthwatch visited 22 services, two of which were Catherine Care, Norton Canes and the Cannock Complex Needs Service. It was found that there were some very good services with a wide range of activities being provided.

None Emergency Patient Transport

Jackie Owen reported that concerns had been expressed with the contract for none emergency transport provider E-Zec Medical. It had been found through feedback that waiting times and collection times were very poor and this was resulting in issues for people with certain medical needs such as diabetes who were having to wait for long periods. Discussions and information had been shared between the CCG and E-Zec with positive responses from both parties in accepting the recommendations of Healthwatch.

Staffordshire Prisons

It was reported that Healthwatch had been working with the service provider who provided health care for prisons located within Staffordshire where they had produced a framework for patients.

General Statistics

Jackie Owen advised that 7,500 people had been engaged with across Staffordshire and over 600 people had shared their stories with Healthwatch in respect of their own health care.

It was reported that 2,083 people had accessed advice and information services and 9,866 people had engaged through social media.

She indicated that Healthwatch had visited 35 day care services and there were currently 74 volunteers at different levels within the organisation.

Social Care Assessments

Jackie Owen advised Members that people were finding it extremely difficult to access social care assessments; therefore Healthwatch would be pursuing this.

Emotional Wellbeing

It was reported that work had concluded in schools with regard to emotional wellbeing for young children.

Discharge to Access (Hospital Discharge)

It was reported that over 100 people had been interviewed with regard to the

problems associated with discharge to access. Healthwatch have therefore decided to undertake some work around this.

Effects of Drug Use

Jackie Owen reported that Healthwatch would be undertaking some work around the impact of drug use on individuals and communities.

Outreach Worker

She reported that there were currently two Community Outreach Workers. Ian Wright (Lead) had been visiting many local groups and events and was also a member of the Cannock PPG and the Sight Impaired Group. This was invaluable as it allowed him to discuss the work of Healthwatch and help people with any concerns they may have.

The Chairman highlighted the improvements made over the past year by Healthwatch and thanked Jackie Owen for the last report she provided. Members had expressed many concerns with regard to health care issues in Cannock and it was felt that the report had addressed these. She also commented that it was good to see Healthwatch considering discharge to access as one of their next projects.

5. Update – Staffordshire County Council’s Healthy Staffordshire Select Committee

The Chairman reported that she provided an update on the work being undertaken by the Wellbeing Scrutiny Committee around obesity and other initiatives within Cannock.

She reported that a presentation had been received from University Hospitals of North Midlands. The basis of the discussion surrounded the rumours that the A&E department at County Hospital, Stafford would be closing. The meeting was advised that the department would not close, although some services would need to change in order to make it sustainable.

The Chairman also reported that discussions had taken place regarding direct payments and the reviewing of the current definition of complex care needs. She informed the Committee that if the eligibility criterion was changed, this could result in fewer people being assessed.

She advised the Committee that the next meeting was scheduled for Monday 15 July, 2019. The morning would consider the Healthwatch, Virgin Care and residential care contracts and the afternoon session would comprise discussions around the potential proposal for a new single CCG.

6. End of Year 2018-19 Health and Culture Priority Delivery Plan Performance Update

Consideration was given to the End of Year 2018-19 Health and Culture Priority Delivery Plan Performance Information (Item 3.1 – 3.6 of the Official Minutes of

the Council).

The Head of Environment and Healthy Lifestyles presented the report to Members of the Committee and indicated that the Performance Indicator for – ‘Total number of people using all of our facilities’ had increased.

In response to questions concerning the cycling scheme, the Head of Environment and Healthy Lifestyles reported that the scheme had been delayed last year due to weather conditions and recruitment problems experienced by Inspiring Healthy Lifestyles. However, the scheme would be delivered this year..

7. Wellbeing Scrutiny Committee Annual Report 2018-19

Consideration was given to the Report of the Head of Environment and Healthy Lifestyles (Item 4.1 – 4.4 plus appendices of the Official Minutes of the Council).

The Head of Environment and Healthy Lifestyles presented the report to Members of the Committee.

RESOLVED:

That the report be noted and recommended to Council.

8. Extract of Priority Delivery Plan 2019-20 for Health, Culture and Sport

Consideration was given to the Health, Culture and Sport 2019-20 Priority Delivery Plan (Item 5.1 – 5.7 of the Official Minutes of the Council).

The Chairman referred to the Playing Pitch Strategy which had recently been emailed to the Committee and reminded Members of the importance of the information contained within the document.

The Head of Environment and Healthy Lifestyles suggested to Members that the extract of the Priority Delivery Plan may be useful to them when considering the future work programme later on the Agenda.

9. Wellbeing Scrutiny Committee Work Programme 2019-20

Consideration was given to the Report of the Head of Environment and Healthy Lifestyles (Item 6.1 – 6.5 plus appendices of the Official Minutes of the Council).

The Head of Environment and Healthy Lifestyles and Food, Safety and Licensing Manager discussed the potential area for review which was recommended from Council on 23 January, 2019 with regard to online gambling. However, it would be difficult to undertake an in-depth review given the number of meetings.

The Food, Safety and Licensing Manager advised that gambling legislation was enforced on premises, however in terms of influencing online gambling, this was limited and was a government regulated activity overseen by the Gambling Commission..

The following suggestions were then made by Members of the Committee:

- Safety of the visually impaired – issues with mobility scooters in terms of public safety

A Member of the Committee expressed his concern with the excessive speed scooters were travelling at and outlined the current legislation for scooter operators. He was of the opinion that a visually impaired person could suffer an accident as a consequence of this.

Members of the Committee discussed this possible topic and concern was expressed that this suggestion may not fall under the remit of the Wellbeing Scrutiny Committee.

- Online gambling – impact on families

Members discussed this possible topic and it was found that online gambling by children was a concern. There was concern from schools and issues around the impact on families and young people and also mental health.

In response to a question raised by a Member, the Food, Safety and Licensing Manager referred to incentives offered with regard to online gambling and advised that the Council had no control over this, however if it was within a premises, the Council could certainly look at this.

The Staffordshire County Council Member discussed GP referrals and social prescribing and the work undertaken by IHL. He indicated that the Committee could consider how successful they had been, and whether GPs and IHL had a commitment to this.

- Take up of sporting activities/GP Referrals

A Member referred to the Cannock Stadium and links between activities, usage and obesity levels.

The Head of Environment and Healthy Lifestyles advised that consideration could be given to the type of activities that could be operated at the stadium; however in terms of usage, this was currently in its early stages.

The Chairman referred to various activities and reported that junior golf had not seen a good participation level and had become almost non-existent. She asked if this could be due to the pricing level or other factors.

(Councillor Mrs D.M. Todd left the meeting at 5.45 p.m.).

Work Programme Items for 2019-20

The Chairman sought Members of the Committee to form part of a small working group to further discuss and scope the work programme items for future

consideration by the Committee.

The working group would consist of the following Members:

- Councillor M Freeman
- Councillor D. Smith
- Councillor A. Layton
- Councillor J. Newbury

The following Work Programme items would be considered by the Working Group at a date to be arranged:

- Safety for the Visually Impaired in the District – issues with mobility scooters
- Uptake of sports facilities and how the usage could be improved, with an opportunity to consider other activities
- Online Gambling – impact on families and young people

Recommendation from Council on 23 January, 2019

It was noted that Members of the Committee did not feel it appropriate to consider this matter as a work programme item; however a response would be forwarded to the Secretary of State in accordance with the Council Motion.

CHAIRMAN

The meeting closed at 6.05 pm

CANNOCK CHASE COUNCIL

NOTES OF THE WORKING GROUP – WELLBEING SCRUTINY COMMITTEE

MONDAY 9 SEPTEMBER, 2019 AT 4.00 P.M.

Present: Councillor Ms. M. Freeman (Chairman of Wellbeing Scrutiny Committee)
Councillor C.D. Smith
Councillor Mrs. A. Layton
Councillor Mrs. M.A. Davis
Councillor Mrs. H.M. Sutton
Councillor Mrs. D.M. Todd

Officers: M. Edmonds, Head of Environment and Healthy Lifestyles
J. Aupers, Head of Governance and Corporate Services
D. Prosser-Davies, Food, Safety and Licensing Manager
J. Hunt, Senior Committee Officer

Apologies: Councillor J.A.A. Newbury

• **Work Programme Discussion**

The Wellbeing Scrutiny Committee at its meeting on 2 July, 2019 agreed that a small working group be established to discuss and determine which of the following options would be taken forward to the Wellbeing Scrutiny Committee on 5 November, 2019.

- Safety for the visually impaired in the District – issues with mobility scooters
- Uptake of sports facilities and how the usage could be improved, with an opportunity to consider other activities
- Online gambling – impact on families and young people

Additionally, the Head of Environment and Healthy Lifestyles also asked for the following items to be considered by the Working Group:

- CCG – assessment report
- Disabled Facilities Grants (DFGs) – review of policy

The Head of Environment and Healthy Lifestyles suggested that the Group consider each option using the following:

- Purpose
- Review suggested work programme
- Agree work programme
- Scope work programme
- Finalise work programme (with a maximum of 2 options)

- **Scrutiny Work Programme Prioritisation and Discussion**

The Head of Governance and Corporate Services distributed a 'Scrutiny Work Programme Prioritisation' scoring sheet. She explained that the sheet could be used to assess each possible option before finalising the options to take forward.

Review 1 - Safety for the visually impaired in the District – issues with mobility scooters

Councillor D. Smith outlined the issues and problems within the town centres for those people that were visually impaired. He circulated some photos which provided examples of issues that included the siting of 'A' boards and trip hazards. The Group discussed this and the Councillor was keen to see this issue addressed, and that consideration be given to how 'A' boards placed incorrectly impacted upon certain groups.

In response to this, the Head of Environment and Healthy Lifestyles commented that the Town Centre Partnership may be able to offer some assistance in respect of the issues highlighted.

The Head of Governance and Corporate Services questioned whether this review should in fact sit with the Wellbeing Scrutiny Committee. She indicated that it was possible that some work could be undertaken with relevant parties such as the town planners to consider some of the issues, and report back to Cabinet or possibly the Community Scrutiny Committee.

Review 2 - Online gambling – impact on families and young people

The Head of Environment and Healthy Lifestyles explained that a motion had been submitted to Council earlier this year around the impact of online gambling on young people and the £2 limit on people using gambling machines in betting offices.

The Food, Safety and Licensing Manager referred to the current work being undertaken in this area, in particular by the Gambling Commission on the harms associated with gambling. He advised that the House of Lords had appointed a Select Committee to consider the Social and Economic Impact of the Gambling Industry and the Select Committee would provide a report by 31 March 2020.

He indicated that from information received, the number(s) of children gambling was reducing, apart from limited fruit machine gambling and use of "grabbers" which was legally allowed. The Council had no control over online gambling and could only control locally those premises licensed within the area (betting shops, amusement centres etc.). It was also difficult to identify the numbers that had been harmed or those vulnerable as a consequence of gambling.

Review 3 - Uptake of sports facilities and how the usage could be improved, with an opportunity to consider other activities

Councillor A. Layton indicated that Cannock North had a high rate of obesity. She advised that there were many sports activities available at the stadium and asked how

participation rates could be increased particularly for constituents in her Ward.

Members discussed the GP referral service in detail and had many concerns particularly with 'signposting' in GP surgeries. The Head of Environment and Healthy Lifestyles reported that there had been a lot of work undertaken by IHL and last year the number of referrals was the highest, whereby people continued on the 12 week plan and also joined the leisure centre taking out a membership. He also advised that IHL were considering how referrals could automatically be carried out through the Leisure Centre.

Councillor Miss. M. Freeman commented and explained that junior golf was now non-existent and there had been no uptake for a long time. She questioned whether the pricing structure was too high and indicated that the activity had not been well promoted. She also advised that there was currently an issue with the public using the golf course and not paying. Councillor Mrs. D. Todd provided some pricing comparison information with other golf clubs which showed that Cannock was more expensive.

The Head of Governance and Corporate Services referred to the discussion and commented that the Group could invite the CCG and IHL to question them on the areas discussed such as GP referrals, promotion of activities etc.

Review 4 – Clinical Commissioning Group (CCG)

The Head of Environment and Healthy Lifestyle reported that the CCG Annual Assessment report for 2018/19 had been released. There were 4 CCGs in Staffordshire, this included Cannock Chase which had been rated inadequate due to financial and management issues.

He indicated that the Group may wish to extend an invite to the Chair of the Cannock CCG to question the information contained within the Annual Assessment report and also the possible merger of the 6 CCGs to one.

The Chairman provided further clarification to the Group in respect of the possible merger of the CCGs. She had made a request that the Chair of the CCG be invited to a future Wellbeing Scrutiny Committee meeting.

The Head of Environment and Healthy Lifestyles explained that if the Group wished to pursue this separately, Members could consider scoping some relevant questions prior to the meeting. The Head of Governance and Corporate Services added that the Committee could consider reviewing and following up on meetings with the CCG particularly in light of its inadequate rating.

Review 5 – Disabled Facilities Grants (DFGs)

The Head of Environment and Healthy Lifestyles explained that the Council received a grant for DFGs which the Council were currently struggling to distribute. He considered whether the Policy should be revised to offer a discount given that DFGs were means tested. He explained that applications would be received and then partway through the process it was not uncommon for applicants to 'drop out'.

- **Options to take Forward**

It was agreed that the option in respect of Online gambling – impact on families and young people not be taken forward.

It was also agreed that a separate meeting of the Wellbeing Scrutiny Committee (informal) be arranged (prior to the meeting scheduled for 5 November, 2019) with an invite extended to the Chair of the CCG.





It was agreed that the following options be taken forward for consideration by the Wellbeing Scrutiny Committee and/or Working Group.

- Disabled Facilities Grants (DFGs) – Working Group meeting
- Uptake of sports facilities and how the usage could be improved, with an opportunity to consider other activities – Wellbeing Scrutiny Committee meeting

The Head of Environment and Healthy Lifestyles referred to the Scrutiny Review Template and advised that he would scope both options and email both to Members of the Working Group.



Close: 5.47 p.m.

Quarter 2 Improving Community Wellbeing PDP 2019/20 – Health, Culture and Sport






| Delivery of actions for Q2 | | | | |
|---|---|--|---|-------------------------|
|  |  |  |  | Total Number of Actions |
| Action completed | Work in progress but slightly behind schedule. Action will be completed in next Quarter | Action > 3 months / 1 Quarter behind schedule and action is required to address slippage | Action / project cannot be completed / delivered. Option to close to be agreed by Leadership Team / Cabinet | |
| 1 (50%) | 1 (50%) | 0 | 0 | 2 |

Performance Indicators


| Performance Indicator | Frequency of reporting (Q or A) | Last year's outturn | Target | Q1 | Q2 | Q3 | Q4 |
|--|---------------------------------|---------------------|-----------|---------|---------|----|----|
| Opportunities for healthy and active lifestyles | | | | | | | |
| Total number of people using all of our facilities | Q | 1,050,950 | 1,056,388 | 272,181 | 262,260 | | |
| Take up for the inclusive cycling pilot scheme | A | N/A | 200 | | | | |

| Projects | | | | | | | |
|---|---|---|---|---|----|----|----|
| Approach | Key Project | Milestone(s) | Progress | Q1 | Q2 | Q3 | Q4 |
| Opportunities for healthy and active lifestyles | | | | | | | |
| To provide a range of culture and leisure facilities that are accessible for everyone (all ages and abilities) | Produce Playing Pitch and Indoor and Outdoor facilities strategy. | Finalise Strategy and report to Cabinet (13 June 2019) | Completed and reported to Cabinet on 13 June 2019 |  | | | |
| | Develop the ATP at Rugeley Leisure centre to full size | Finalise plan and submit planning application | Following adoption of the Playing Pitch Strategy in June, discussions with the Staffordshire FA are scheduled for August to discuss funding opportunities and options for planning submission. Delivery of this action will slip from Q2 to Q3 |  | | X | |
| | | Submit funding bid subject to planning application decision and appropriate funding opportunities being available | | | | | X |

ITEM 10.3

| Approach | Key Project | Milestone(s) | Progress | Q1 | Q2 | Q3 | Q4 |
|---|--|--|---|---|---|----|----|
| Work with our leisure partners to facilitate initiatives and projects to encourage people to participate in healthy activities | Commission a review to understand why people don't participate in healthy activities and how we can encourage them to do so | Undertake review - carry out research covering current leisure provision, benchmarking, to understand expectations of physical activity levels in our District in discussion with Sport Across Staffordshire and Stoke-on-Trent (SASSOT). Potentially leading to a strategy. | In discussion with Sport Across Staffordshire and Stoke-on-Trent (SASSOT) to carry out research covering current leisure provision, benchmarking, to understand expectations of physical activity levels in our District. Potentially leading to a strategy. Cabinet approved revision of target from Q2 to Q4. |  | | | X |
| | | Prepare report on outcome of the study | Due to the slippage above, Cabinet has approved the revised target of 2020-21 for completion of the study. |  | | | |
| | Commonwealth Games | Attend meetings of: (a) Communications (b) Transport (c) Forestry Commission (d) Steering Group | |  |  | X | X |
| With partners we will encourage and support residents in taking responsibility for their food choices | Develop a strategy to make it easier for residents to make healthy food choices when eating out and when buying, cooking and eating food at home | Identify Project Team, key partners and Produce PID for sign off | |  | | | |

ITEM 10.4

| Approach | Key Project | Milestone(s) | Progress | Q1 | Q2 | Q3 | Q4 |
|------------------------|-------------|---|---|----------------|---|----|----|
| and dietary behaviours | | Using current research, best practice and local insight, identify key settings and potential areas of influence (carried forward from 2018-19 plan) | Work has commenced in collating local insight and identifying settings and it is anticipated that this will be completed during the 3 rd quarter | |  | | |
| | | With Partners, and using the forthcoming LGA / PHE Whole Systems Approach Guide (due 2019), develop the Strategy | | | | | X |
| | | Identify and implement pilot projects to test the strategy (soft launch) | | 2020-21 | | | |
| | | Launch Strategy (to include and Engagement Event with partners, stakeholders) | | 2021-22 | | | |
| | | Monitor and review implementation | | 2021-23 | | | |