

SUMMARY OF THE OPINIONS FROM THE REVIEW TEAM

We are of the opinion that the current Cannock Chase Council website could be more attractive and less cluttered. This would make it more likely to be well used.

To make this improvement we suggest a new picture background for the site possibly of chase creatures in settings from the four seasons, changing with the season.

We must leave all of the mandatory headings and title blocks in place but then perhaps split into two pages. One for tenants and another for lease holders.

Below each of these we could give space to a large search bar with an explanation like **please enter your question or specific subject**. Plus boxes in a grid formation, with heading subjects. i.e Rent, repairs, council tax, homelessness, Allocations. Anti-social behaviour. i.e the ones we believe are most useful.