

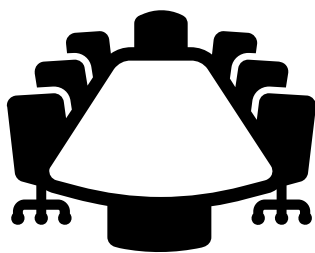
Housing Board



2026/27

Meeting No.1:
27th May 2026

10am-12pm



Agenda

- 1) Apologies
- 2) Previous Minutes and Action Tracker
- 3) Housing Services Improvement Plan
- 4) Key Performance Indicators (KPIs) 2025/26
- 5) Compliance Update
- 6) RSH Consumer Standards Self-Assessment
- 7) Housing Complaints Policy and Housing Ombudsman Review
- 8) TSM Survey results 2025/26
- 9) Review of the Housing Board's performance and fulfilment of its terms of reference
- 10) Forward Agenda
- 11) Any Other Business
- 12) Date of Next Meeting

