

Dealing with Domestic Abuse



How we can help

We are committed to help and support any tenants suffering from domestic abuse either from someone inside or outside their home.

Our Pledge

- ✓ We are committed to helping you to stand up to domestic abuse
- ✓ We will investigate all reports of domestic abuse and work with you to find a solution
- ✓ Domestic abuse can affect any one regardless of age, race, class, religion, culture, background, sexual orientation or disability
- ✓ Make sure our support and advice services are accessible to everyone and comply with our equal opportunities policy

Cannock Chase Council recognises and acknowledges its legal duties and obligations under legislation relating to domestic abuse under the Domestic Abuse Act 2021.

Controlling or coercive behaviour psychological, emotional, or other abuse; and it does not matter whether the behaviour consists of a single incident or a course of conduct.



What is domestic abuse?

Domestic abuse is any incident of threatening violence, harassment or abuse carried out to exercise power and maintain control over another person.

This abuse may be psychological, sexual, financial or emotional between intimate partners or family members regardless of age, gender or sexuality.

Domestic abuse can be:

- ✓ Physical abuse -slapping, pushing, kicking, punching and stabbing, attempted murder or murder
 - ✓ Sexual abuse-rape and non consensual sexual acts
 - ✓ Financial abuse -the denial of rights and restriction of personal freedom including withholding money and medical help.
 - ✓ Emotional or psychological abuse -intimidation, isolation, verbal abuse humiliation, degradation, not allowing friends or relatives to visit or phone, destruction of belongings, legal threats including deportation and the custody of children
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What we will do

We will:

- ✓ Deal with domestic abuse from the victims' point of view confidentially. Offer an interview within the same or next working date of an initial report of domestic abuse.
- ✓ Investigate all complaints promptly and take appropriate action including possible Legal action.
- ✓ Provide advice and information on support agencies, emergency contacts, emergency accommodation, re-housing options and how to get independent Legal advice.
- ✓ Support people who wish to remain in their own home and respond to any security measures identified by the (MARAC) the Multi-Agency Risk Assessment Conference & Domestic Abuse Partnership.

Useful Information

New Era

tel **0300 303 3778**

Relate Counselling

tel **0300 003 2324**

Staffs Womens Aid

tel **0300 330 5959**

The Samaritans

tel **116 123**

Housing Online



We would recommend you register for
our Housing Online Service by visiting
<https://ccdc-housingonline.necswscloud.com>



**Cannock Chase Council, Civic Centre, Beecroft Road, Cannock,
Staffordshire WS11 1BG**

Visit: www.cannockchasedc.gov.uk

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